

JOB TASK ANALYSIS IS NEEDED TO AVOID PROSECUTION

All Clients are urged to ask the Consultant for help to put in place a set of Job Task Analysis (JTA) procedures for all of their critically important hazardous work. JTA is also known as Safe Operating Procedures (SOP).

We know from experience that if JTA / SOP is in place, the Department of Labour or OSH is likely to be satisfied that all practicable steps have been taken by the employer.

It is of course essential to be able to prove that the procedures were actually offered to staff and signed off by every member as the correct procedure for the critical work.

TOTAL QUALITY MANAGEMENT - REVISED LESSON PLAN

All Clients are invited to send an email to us and request a revised lesson plan for Quality Assurance training.

The revised course is excellent reading and a certificate is available for a small fee for those who are willing to participate in a test that takes less than ten minutes,

Please write to us on email or phone us to get your updated copy. There is no charge for existing clients.

Consultant Name _____

Telephone/Fax _____

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News & views from Summit

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FOOD SAFETY, THE KFC COURT CASE - \$10 million NZ dollar fine in Sydney Court

Fast food giant KFC has been ordered to pay \$A8 million to the family of a girl who was left with brain damage after contracting salmonella poisoning.

Monika Samaan's family say she became seriously ill when she ate a Chicken Twister at Villawood KFC in 2005. The then-seven-year-old was in a coma for six months and acquired spastic quadraplegia with severe brain damage.

During a month-long trial in 2010, Monika's father told the court he and his wife, along with Monika's brother, also ended up in hospital after sharing her twister.

A New South Wales Supreme Court judge today ruled KFC will have to pay \$A8 million plus legal costs after the lengthy litigation case.

The family's lawyer George Vlahakis has issued a statement and said it has been a tremendous battle for the family. "Monika's severe brain damage and severe disability has already exhausted the very limited resources of the family," he said. "Monika is now a big girl and they are finding it increasingly difficult to lift her and to look after her basic needs as well as look after Monika's younger siblings. "The compensation is very much needed. "KFC have to date been determined that Monika does not receive a cent."

2.

HUMAN RESOURCES SYSTEM NOW HAS MAJOR UPDATE FOR ALL CLIENTS

Three files have had significant updates.

- (a) the main plan has extensive revisions for the contract.
- (b) the forms section has some new forms available relating to disputes procedure and disciplinary matters, and
- (c) the policy section has several new policies.

A new section is also provided and it relates to interview procedures and techniques for New Zealand.

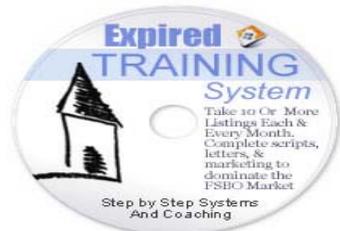
Would you kindly contact your local Consultant for help to get up to date with the latest information.

IMPORTANT NEW AUDIT TOOL SOON TO BE AVAILABLE

We have been working day and night developing a new audit tool that should help clients obtain the best possible premium rates from their insurance company.

The audit log contains about 150 questions and takes approximately 90 minutes to complete. A detailed report of about 30 pages is produced for the insurance company and will provide them with the information that they require for calculation of premium rates.

“Our objective is to help clients persuade their insurer that they deserve really low cost premiums compared to the market average” said George Carson CEO, recently. He went on to say - “The majority of our clients have put in place high quality safety and other management systems to ensure that they meet the legal requirements and at the same time reduce accidents as far as possible. They deserve to be rewarded for their care for their staff and society”.



3.

LARGE ENVIRONMENTAL FINE FOR BURNING A TYRE

One of our clients recently suffered a fine of about \$25,000 for using an old truck tyre to stoke or fuel a fire to help burn the branches from a row of trees recently felled in Ashburton.

The Client asked us to warn other clients that the RMA legislation can involve you in what you would normally consider to be an innocent act. In this case the Client received a rather expensive fine.



DEPARTMENT OF LABOUR ACTION PLAN

With an estimated 700 to 1,000 New Zealand workers dying each year, a new action plan has been launched to improve occupational health in this country.

The Department of Labour has released the Occupational Health Action Plan – part of the National Action Agenda to reduce the rates of death, injury and disease in the workplace.

“We know that more than 17,000 new cases of work-related disease are estimated to occur every year,” says the Department's Deputy Chief Executive Lesley Haines.

“Everyone has a role to play in improving occupational health for New Zealand workers – this is the only way we can reduce the number of workers dying or becoming ill,” Ms Haines says.

“The Department is committed to leading this Occupational Health Action Plan – it contains 21 individual initiatives each led by government, industry or occupational health researchers and practitioners.”

Priority is given to reducing exposure to five occupational health hazards; occupational cancer, respiratory hazards, noise, skin irritants

and psycho-social hazards.